

IMPORTANT INSURANCE INFORMATION

COORDINATION OF BENEFITS

Most insurance companies will send questionnaires to you from time to time requesting information on whether or not you have additional insurance coverage for your child. This process is called Coordination of Benefits. One of the major reasons for delays in insurance processing is the need for insurance companies to receive this information from you on a timely basis. If you receive a request for information from your insurance company, it is very important that you complete and return these questionnaires promptly. If the information is not returned promptly, your insurance company will not pay for the care your child received and the balance will then be owed by you.

Please help us get your insurance claims paid accurately and promptly by returning these questionnaires to your insurance company.

ADDING YOUR NEWBORN

Attaining, maintaining and modifying insurance policies are important when you have a newborn in your arms. Insurance experts note these two common mistakes that newborn moms and dads frequently make:

1. Not adding your newborn to your health insurance policy quickly. Many health plans give you only 30 days to add your newborn. If you miss this window, you will have to wait until the next open enrollment period and your baby will go uninsured until then.
2. Not knowing what your health insurance policy covers. Does your plan cover well-baby care? Hearing screening? Immunizations? Know what your policy pays for before you visit your doctor.